



# Linx Printernet

for Linx 8900 Series and Linx 10 printers

Linx Printernet allows you to see the status of your coding and marking, anytime, anywhere, even when you are not on the line, giving you peace of mind to focus your time on other areas.

## Always connected

Linx Printernet is a cloud-based application which enables you to use printer information to see the status of your jobs, check your printers' health, and remotely control them whenever you need to, keeping you connected to your line and enabling you to perform coding operations more efficiently. With the Linx Technical Support network also monitoring your printers, Linx Printernet helps us to keep your printers running smoothly.

## Monitor your line and job

Linx Printernet enables you to remotely check which machines are printing and what messages are being printed, so you always know the status of your coding.

- Do you need to check the current message being printed?**  
 Linx Printernet allows you to view the current message being printed, so you always know what the machine is coding and if it is correct.
  - Do you need to predict when a job is due to finish?**  
 Linx Printernet allows you to view the current print count, enabling you to predict when a job is due to end and better plan changeovers.
- Set your own KPI's into Printernet and monitor your production against your targets. Receive email notifications if you are off target, and take early corrective action to ensure you meet your deadlines.

## Maintain uptime and control

Linx Printernet provides a simple, at-a-glance status of each of your Linx printers wherever you are, from any device, and provides real-time alerts of any printers needing attention. You can even remotely operate and control your printer as if you were at the machine.

- Do you ever run out of ink or solvent for your printer?**  
 Linx Printernet can alert you when you are running low of fluids in a printer so you can be prepared to refill, eliminating downtime.
- Do you want to know when someone changes a printer message?**  
 Linx Printernet can alert you to a change made to a printer message or a move from machine location, so you can check the change is as expected.

## Maintain your printers

Linx Printernet allows you to monitor your printer's health including warnings, and secure storage of settings, helping you to maintain your printer.

- Do you ever see warnings on your printer and are not sure what to do?**  
 Linx Printernet can alert you or your technical team by email, so that you can avert potential problems before they arise.
- Do you want to be able to back up your machines?**  
 Linx Printernet can store your printer settings and messages securely in the cloud, enabling you to quickly restore your machine.

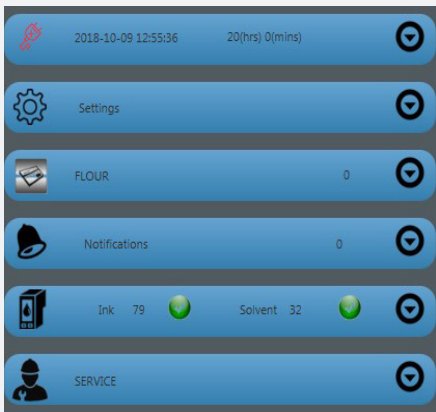
## Linx support

Linx Printernet provides you with a more proactive support service by allowing our Technical Support network to check your printer's performance and alert you to any issues.

- Does your team ever need help setting up or changing messages?**  
 Start printing quickly as our Technical Support network can assist with message setup.
  - Do you have limited time available to let an engineer work onsite?**  
 Linx Printernet allows our Technical Support network to quickly diagnose printer issues before a service engineer is sent to site. With remote printer data, we may even be able to fix the issue over the phone.
  - Do you ever worry that you might not be using the printer in the best way?**  
 Our Technical Support network can monitor your printer's health, advise you how to run it more efficiently, and identify any preventative maintenance you may need to carry out.
- Always have access to the latest printer and security features with remote software upgrades. With no need for an engineer visit, you can decide when to run the upgrade, for the least disruption to your line.



At a glance printer status



Real-time printer information



Set KPIs and measure progress against targets



Real-time status and alert notifications, anytime, anywhere

### Monitor the job

- View the status of your printer – Printing, Idle, Offline, Unable to print, Fault, Requires Attention
- View the current message being printed
- Set your own KPIs and targets - measure progress of your job against your own deadlines.

### Monitor your line

- Know the status of each job by viewing the current print count of each printer
- View current log – view who has used the printer and when they used it
- View message history – view what was printed and when it was printed.

### Maintain uptime and control

- View on-screen printer warnings
- Receive real-time email notifications and alerts
- Tailor notifications – you choose who receives which alerts
- View ink/solvent status and be alerted when refills are due
- View when maintenance service is due
- Connect remotely – have complete control of any connected printer, from any location.

### Maintain your printer

- View printer warnings
- Monitor printer health
- Back up and restore – your printer settings can be stored safely in a secure cloud.

### Linx support

Our fully trained Technical Support network can:

- Monitor printer performance
- Alert you to any issues
- Advise on preventative maintenance
- Provide assistance in creating and editing messages
- Understand and diagnose problems
- Remote-fix or obtain full diagnostics information prior to service engineer visit
- Remotely connect to your printer – with your permission only
- Remotely upgrade printer software, which ensures maintenance of the latest printer and security features.